

Do you know the Drill? Discussion Questions

1. Given these data results and additional clinic information, how would you prioritize process improvements to support viral load suppression?
2. What other factors would you consider in prioritizing process improvements?
3. Using Deming's System of Profound Knowledge, what is your plan to improve the viral load suppression rate of your clinic?

Real Life Drill Down Discussion Questions

1. In your actual clinic, what are you currently doing to address disparities?
1. What processes are currently in place to help patients who are not viral load suppressed become and sustain VLS? (Consider mapping out the current step-by-step processes by developing a process flow diagram.)
2. What strategies (process changes) could you test to help patients who are not suppressed become and sustain viral load suppression? How can you tailor your improvement activities to meet the needs of the identified subgroups? How will you know if a change is an improvement?
2. How can team members in your group work collaboratively to improve the rate of viral load suppression?
3. What are the opportunities of a team approach to improving the rate of viral load suppression?
4. What are the challenges?
5. How can challenges be overcome and opportunities be capitalized upon to move from ideas to action?